

From: Jon Grizzle
To: Microsoft ATR
Date: 1/25/02 9:30pm
Subject: Microsoft Settlement

I am a Senior Electrical Engineer who thank that Microsoft has developed a better product than AOL's Netscape browser. I have used the MSN browser and find it very friendly and comprehensive. When I complain to Microsoft Support at <mailto:Msupport@microsoft.com> they respond to try and help or fix their browser. I pay Verizon \$19.95 per month for providing my dial up service. However, I use the MSN browser and Microsoft's Outlook Express. Also, Microsoft Word, Excel, Access, Visual Basic, Power Point, Photo Draw, and other Microsoft applications. I like them all because they have been designed to work together and are reasonably priced. My son and Mom & Dad like that MSN Messenger allows us to save long distance cost to talk daily free. I thank it is a shame having to pay for monthly utility bills when some are for duplicate services. We pay for Internet across the telephone lines, talking over those same lines and talking on a cell phone uses those same lines again. Consequently, we get three different bills every month for those same phone line coming to our home. Soon those same lines will provide TV and many other signals. Homeowners get so many different bills, I'm thinking about a total disconnect.

Back to Microsoft. I like Microsoft and have always thought Bill Gates is an angle when compared to Ken Lay of Enron. If the US Government has nothing better to do and more money than brains spend government time and money bring to court the real crooks like the Lays & Andersons of the world. Clean up our elections, and outlaw soft money. Tell AOL to quit spending money on lawyers and spend their money on R & D. Even if Microsoft lost I would still use their products. I would become a stronger believer in Microsoft.

Regards,

Jon Grizzle